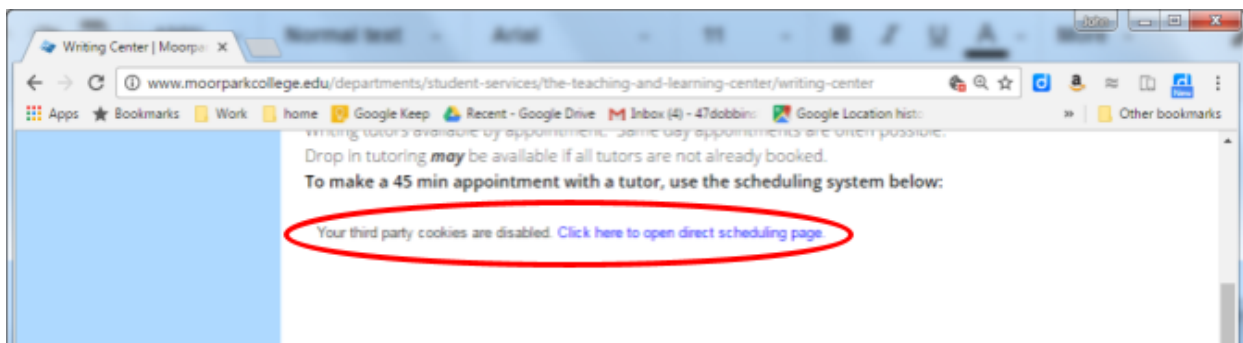


Tutor Appointment Troubleshooting with Chrome

Students using the Google Chrome browser have encountered a technical issue with cookies when attempting to schedule a writing appointment. In these cases, the calendar does not display, and a message appears stating:

"Your third-party cookies are disabled. Click here to open the direct scheduling page."



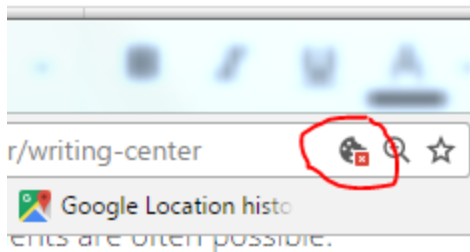
Unblocking Third-Party Cookies in Google Chrome

Follow these steps to enable third-party cookies in Google Chrome and resolve the issue with scheduling appointments.

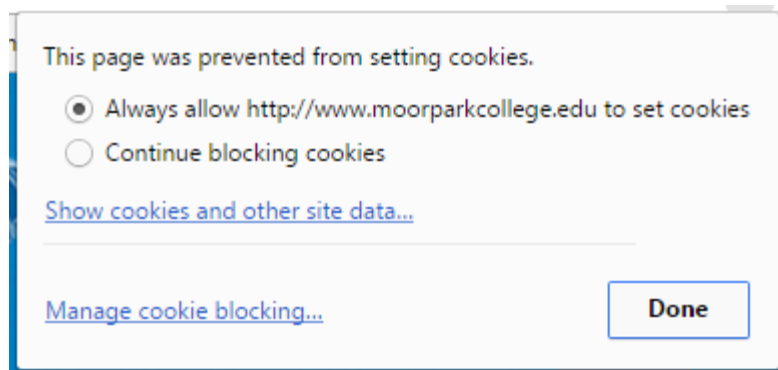
Step 1: Open Chrome Settings

1. Open Google Chrome.

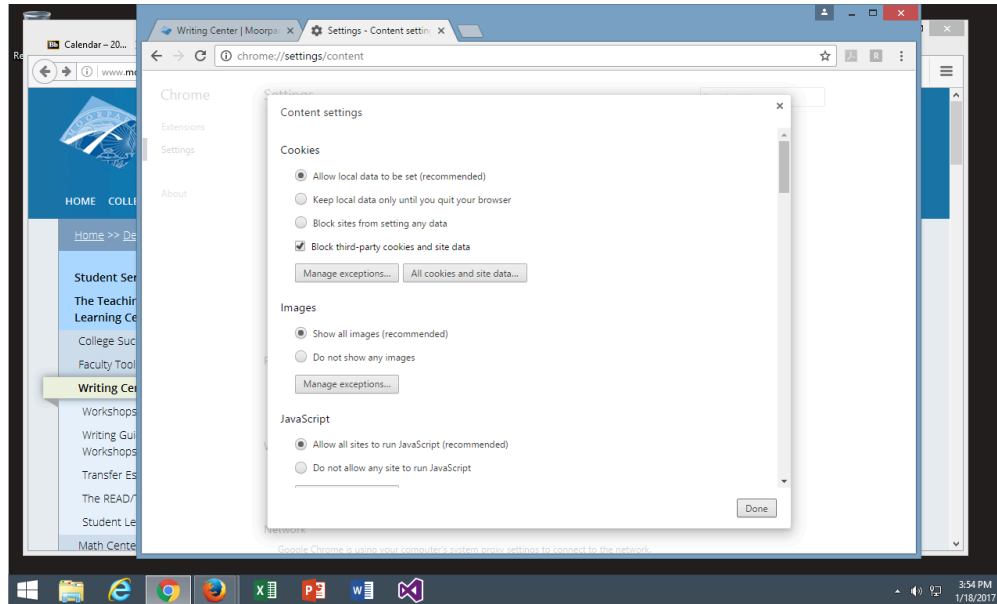
2. Navigate to the upper right corner of the address bar and click the icon which looks like a book with a small “x” in the bottom right corner.



3. Make sure that your browser is set to "Always allow <http://www.moorparkcollege.edu> to set cookies." Then click on "Manage cookie blocking..."



- 4.) When the setting screen comes up, unclick the box which reads “block third party cookies”.



4.) Refresh your browser, and try again.

Alternative Solutions:

- **Use a Lab Computer:** Lab computers have the correct settings configured and do not experience this issue.
- **Use a Different Browser:** There have been no reported issues with Internet Explorer, Edge, Firefox, or Safari.